

*Veranda*  
PALMAR BEACH  
HOTEL - MAURITIUS

# THE JOY OF SEASIDE LIVING

**FACTSHEET 2022/2023**

Valid as from 1<sup>st</sup> Feb 2022 till 31<sup>st</sup> Jan 2023

**3 STAR  
HOTEL**

[www.veranda-resorts.com](http://www.veranda-resorts.com)



**A PRIME SEASIDE LOCATION, A SENSE OF SPACE, THE PERFECT COMBINATION FOR GUESTS LOOKING TO EXPERIENCE THE LAGOON AND THE BEACH AT ITS BEST.**



## THE HOTEL

- 3 star hotel on a 1.5 km beach
- All inclusive formula
- 58 Comfort rooms and 19 Comfort sea view rooms
- 2 restaurants (includes a beach restaurant), 2 bars and a street food kiosk
- 1 swimming pool including kids pool area
- A wide range of water sports
- Timomo kids club
- Seven Colours Wellness Lounge
- Free wifi



# ACCOMMODATION



## FACILITIES / SERVICES

- Rooms with balcony / terrace
- Air-conditioning
- Electronic safe
- Direct telephone
- Tea & coffee facilities
- Minibar
- Flatscreen television
- Hairdryer
- Free wifi

## 58

### COMFORT ROOMS

- 26 / 28 m<sup>2</sup> with garden / pool view
- Including 25 Twin beds

#### Capacity

- 2 adults + 2 children < 12 years old or 1 teenager < 18 years old or 3 adults or 2 adults + 1 child < 12 years old + 1 infant\*
- 1 King-size bed / Twin beds + sofa bed
- Kids or teens in own room: minimum 2, maximum 4 children < 12 years or 3 teens < 18 years
- Interconnecting room not available

## 19

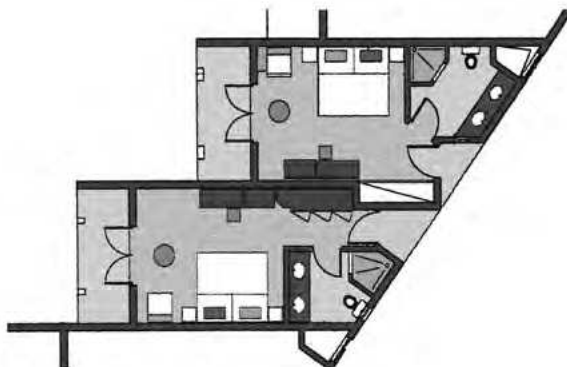
### COMFORT SEA VIEW ROOMS

- 26 / 28 m<sup>2</sup>
- Including 6 Twin beds

#### Capacity

- 2 adults + 2 children < 12 years old or 1 teenager < 18 years old or 3 adults or 2 adults + 1 child < 12 years old + 1 infant\*
- 1 King-size bed / Twin beds + sofa bed
- Kids or teens in own room: minimum 2, maximum 4 children < 12 years or 3 teens < 18 years
- Interconnecting room not available

## ROOMS PLAN\*\*



\*For infant less than 2 years baby cot is available

\*\*Indicative plans- Non contractual

# RESTAURANTS & BARS



## RESTAURANT

### REGATTA

Main restaurant near the pool

Seats: 150

Breakfast: 7 a.m to 10 a.m

Lunch: noon to 3 p.m

Dinner: 7 p.m to 10 p.m

Buffet style & Table d'hôte

Vegetarian options available on request.

## RESTAURANT & BEACH BAR

### HORIZON

Beach restaurant

Seats: 40

Lunch: Noon to 3 p.m

Dinner: 7.00 p.m to 10 p.m

Open 6 times a week, weather permitting - Reservation required.

Veranda Resorts signature dishes, grills, seafood, mauritian specialities and dishes.

Vegetarian options available.

A credit on the meal plan is offered.

Beach Bar

Overlooking the pristine beach and lagoon

Open from 11 a.m to 5 p.m

Included in the All Add In package

## BAR

### BARACUDA

Main bar & lounge overlooking the garden and pool.

Open from 11 a.m to 11 p.m

Snack service available

Afternoon tea: 3 p.m to 5 p.m

## MOBILE FOOD KIOSK

Pop up street food kiosk

Open from noon to 3.00 p.m

*For the organization of private events, please contact the reception  
Only food and drinks from the hotel restaurants and bars are allowed.  
Smart casual dress code required from 6 p.m (Sleeveless shirt and short not allowed).*



## ALL ADD IN PACKAGE

### INCLUDES

#### FOOD AND BEVERAGES

- Daily buffet breakfast (7am-10am) at the main restaurant.
- Daily lunch (noon-3pm buffet or table d'hôte) at the main restaurant. A Rs 200 credit per person per day is offered for lunch at Horizon beach restaurant.
- Daily dinner (7pm-10pm/buffet and/or table d'hôte) at the main restaurant. A Rs 400 credit per person per night is offered for dinner at Horizon beach restaurant.
- Afternoon tea/ coffee & pancakes and/or snacks. (3pm-5pm).
- Snacking options at the street food mobile kiosk (noon-3pm).
- Soft drinks/ juices/mineral water/local beers, cocktails, local spirits & house wines by the glass - available at the bar from 11am to 11pm.
- A picnic box will be available for guests leaving the resort for the day (must be booked 24hrs before at the Guest Relations/Reception counter).
- Land and water sports (as described on hotel's factsheet; some activities may be at extra cost).

#### IN ROOM (replenished once daily)

- Tea/ Coffee facilities in room.
- The minibar including soft drinks, local juices, water and local beers only.

## TERMS & CONDITIONS

- All Add In starts upon arrival & ends upon departure, regardless of check-in/ check-out time.
- Beverages and food are for personal consumption only and cannot be offered to guests who have not booked the All Add In package. They must be ordered one at a time and cannot be taken away.
- No compensation of any kind shall be offered for non-consumed items.
- All bills must be signed by guests to simplify the control/billing processes.
- The hotels reserve the right to close one or more of their F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, force majeure and occasional private functions. In such a situation, guests will be invited to dine in another outlet.
- Special meals, events and set-ups organized on the beach or in privatized areas within the hotels are not included.
- Halal, Gluten free or any specific meals are available upon request.
- Inter hotel All-Inclusive access: Guest booking All Add In can enjoy food and drinks within the All Add In package without any supplement at Veranda Grand Baie Hotel, Veranda Pointe aux Biches Hotel, Veranda Tamarin Hotel and Veranda Paul et Virginie Hotel (Adults only). Transport is at client's costs. Guest need to inform front office/guest relation team 24 hours prior (subject to hotel occupancy level and hotel's terms and conditions)

# WELLNESS LOUNGE

## SEVEN COLOURS

- 2 massage treatment rooms
- 1 sauna
- Manicure & Pedicure area
- Hairdresser

Opening hours (daily): 9.00 a.m to 8.00 p.m

*Reservation at the spa reception*

## SPORTS & LEISURE

### Free

- 1 swimming pool including kids corner (depth-60 cm)
- Glass bottom Boat
- Kayak (duo/single)
- Laser
- Pedal boat
- Wind-surfing
- Snorkeling
- Beach volley
- Bocce ball
- Darts
- Table tennis
- Aquagym
- Stand-up paddle
- Skim boards, electric sea scooter, giant floating sea lounge, floating volley pit
- Hobie cat

### At extra cost

- Kitesurfing (one of the best spots in Mauritius)
- Diving (PADI)
- Banana tube
- Boat trips
- Undersea walk
- Parasailing
- Deep sea fishing
- Waterskiing
- Bicycle rental
- Pool table
- Catamaran excursion
- Blue Bay trip in speed boat
- Pirate Cruise to île aux Cerfs
- Possibility of playing golf at the "Heritage Golf Club"



## ENTERTAINMENT

Live evening entertainment including special themes.  
"Sunset vibes" once a week, weather permitting

## BLUE EARTH BOUTIQUE

Souvenirs, local handicraft, beachwear, international newspapers/magazines and essential products.

Opening hours:

Mondays to Saturdays: 8:30am to 8pm

Sundays & public holidays: 8:30am to 4:30pm



## WEDDING & RENEWAL OF VOWS PACKAGES

- 'SIMPLY CLASSIC' wedding package (free)
- 'ISLAND ROMANCE' wedding package (at extra cost)
- 'ULTIMATE BLISS' wedding package (at extra cost)
- Dedicated wedding organiser

Full wedding package available on request.



## KIDS CLUB TIMOMO & FRIENDS

Free of charge for children from 3 years (if potty trained) to 11 years old

Daily activities organised

Children menu available upon request

Open every day from 8.30 a.m to 8 p.m

*Day and evening baby-sitting service upon request, at extra cost (48 hrs in advance)*



## INFORMATION AND SERVICES

- Check-in time at 2 p.m and check-out time at noon
  - Credit cards accepted: Visa, Amex, MasterCard and Diners Club International
  - Beach towels
  - Parking in the hotel premises
  - Free Wi-Fi throughout the hotel
  - Library
  - Foreign currency exchange facilities at reception
  - Departure lounge
  - Photo shoot (in-house photographer)
- At extra cost:
- Early Check in and /or Late check-out available against a nominal fee, subject to availability
  - Laundry and dry cleaning services
  - Medical assistance/service
  - Photographer and videographer
  - Florist
  - Excursions desk
  - Taxi service
  - Car rental services

# DEEP INTO MAURITIUS

*Experiences* by Veranda RESORTS MAURITIUS



## BECOME A CHEF!

Put on your apron and meet our Chef to take part in a culinary workshop !

## HALF DAY TO COMMUNITY

Meet up with communities in difficulty through an NGO recognized throughout the island.



## STREET FOOD TOUR

Join our guided street food tour of Port Louis or the coastal village of Grand Bay.

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#deepintomauritius

*\*some experiences are at extra cost*



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*Experiences* by *Veranda* RESORTS MAURITIUS



## E-BIKE EXPLORE

Combine fun and adventure with a ride in the north of the island on an electric bike.

## PIROGUE EXCURSION

Enjoy an outing in a traditional pirogue with your family or loved one !



## SHARING TABLE

Join the sharing table once a week to share a meal with other hotel residents and team members.

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# DEEP INTO MAURITIUS

*Experiences* by Veranda RESORTS MAURITIUS



## SUNSET VIBES

Immerse yourself into the electrifying atmosphere of a "sware sega tipik" around a campfire.

## MEET LOCAL ARTISANS

Meet local craftsmen who want to share with you their passion.



## CRUISE THE LAGOON

Set sail aboard our catamaran and enjoy the Mauritian sea.

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#deepintomauritius

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# SUSTAINABILITY & INCLUSIVENESS PROGRAMS

## OUR VISION

Through its brand promise “Deep into Mauritius”, Veranda Resorts is an invitation to discover the distinctive identity of Mauritius through authentic experiences. Environmental commitment and social engagement are deeply rooted in our promise ; by integrating sustainability in our daily operations, we reduce our environmental footprint and contribute towards a sustainable island and world.



## OUR ACTIONS



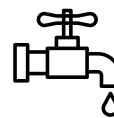
### SUSTAINABILITY AWARENESS

To enhance the understanding of our staffs, guests and other stakeholders as well as empower them on sustainability matters.



### ENERGY

Committed towards achieving efficient use of energy and reducing our carbon footprint.



### WATER

To manage our water resources responsibly.



### WASTE

To handle and reduce our wastes going to landfill.



### BIODIVERSITY

To preserve our ecosystems & their biodiversity



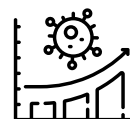
### RESPONSIBLE PROCUREMENT

To collaborate with our suppliers in setting sustainable procurement practices with regards to the environment and society.



### SOCIAL INCLUSIVENESS

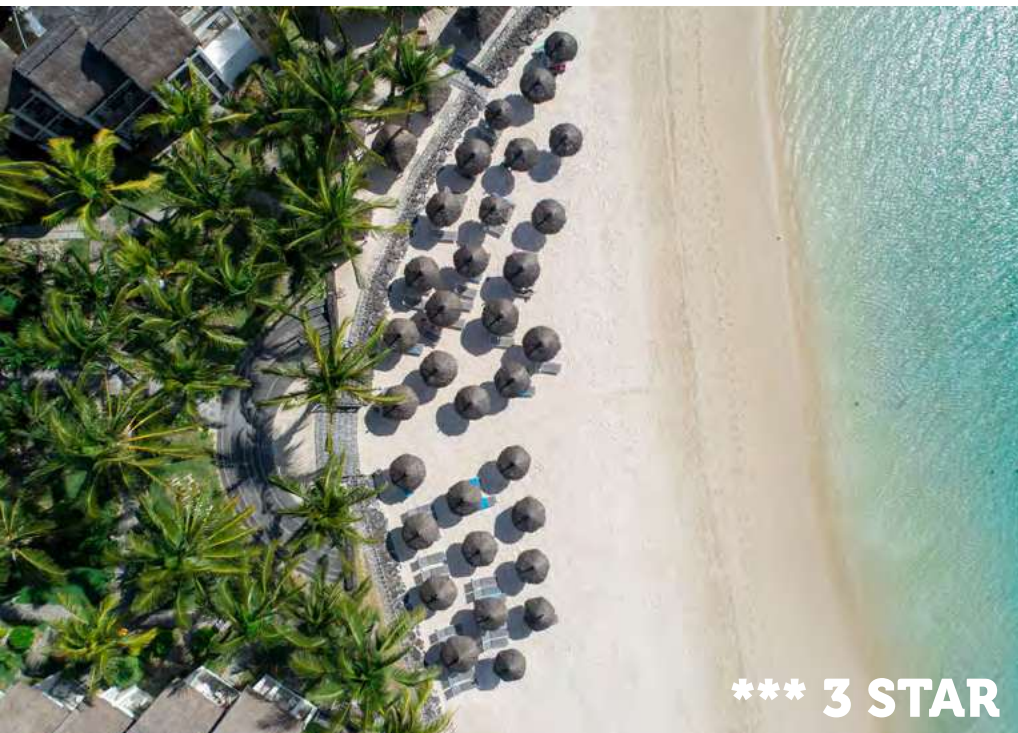
To assist vulnerable people of our communities with the support of NGOs.



### SUSTAINABLE POST-COVID INITIATIVES

To provide a safe environment for our people and guests.

# GENERAL INFORMATION



\*\*\* 3 STAR



## ABOUT MAURITIUS

Mauritius is situated 3000 kilometres to the east of the African continent. The diversity of its rich lands extends over 1865km<sup>2</sup>. Its superb 160 kilometres coastline, multi-coloured coral reefs, and picturesque mountains make it the gem of the Indian Ocean.

With average temperatures of 22°C in winter and 31°C in summer, the coastal regions are the ideal destinations for holidays all year round.

People are as diverse as they are welcoming! Revelling in the fact that they live in one of the most beautiful places on earth, Mauritians will share the pleasures of their island spontaneously and joyfully. The majority of the population are of Indian origin, but the mosaic of ethnicities includes African, Chinese and European. This melting pot has allowed all the communities to live together in perfect harmony with the Kreol language at the heart of a national identity. English and French are also fluently spoken.

## DISTANCES FROM THE HOTEL

**Capital Port-Louis:** 42.5kms away / 45 min by car

**SSR International airport:** 49 kms away / 1 hour by car

**Local currency:** Mauritian Rupee

**Languages spoken:** English, French and Creole

**Left hand side driving:** a valid international licence is required to rent a car.



VERANDA RESORTS

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