



The services described below may be affected by restrictions from the health authorities or by containment measures taken in relation to COVID-19.

HOTEL RIU JAMBO ****
All Inclusive 24
by RIU

ZANZIBAR

P.O. Box 2019 Nungwi Road · North Coast Zanzibar · Zanzibar · Tanzania

Tel: +255 245 501 401 · Fax: --- · E-Mail: hotel.jambo@riu.com

RIU Code: JBO · Rumbo Code: 7303

GPS: Lat: -5.743475 · Long: 39.291852

ALL INCLUSIVE 24H

ROOMS

468

SMOKING POLICY

Non-smoking environment
Only permitted in designated areas

SEASON

Open all year round

Location

Airport	Abeid Amani Karume Int'l Airport (ZNZ)	66 km approx.
Closest city	Stone Town	60 km approx.

General info

Riu Jambo hotel is located on the northern tip of Unguja, the main island of the archipelago of Zanzibar. It is about an hours' drive from the airport and the islands' capital, Zanzibar City, the centre of which is known as Stone Town. The hotel is located next to the Riu Palace Zanzibar, in an excellent location right on Nungwi Beach, one of the loveliest beaches of the island.

Building details

NO.	BUILDING	FLOORS INCL.	GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	7		5	375	Building with lobby
1	Annexed building	2		-	93	

TOTAL: 468 ROOMS

Remarks

Floors include ground floor.

Construction & Renovations

Built in: 2021/22

Riu hotel since: 2021

Remarks

New inauguration in 2022

Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Minimum use of single portion packs at buffets
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap
Water	Trickle irrigation
Water	WC watersaving flush

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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✓	Main restaurant	With terrace.
✓	Speciality restaurants	Asian, Kulinarium and Italian.
✓	Bars	5 bars.
✓	Pools	4 pools and 1 children's pool.
✓	Wellness centre	Renova Spa with a variety of treatments, beauty salon and massages (additional charge).
✓	Boutique/Kiosk	
✓	WiFi throughout the hotel	Free of charge.
✓	Medical service	With charge and on request.

✓ Available ✗ Not available

Reception

Reception Opening: 24 hours

Reception staff speak: English · Swahili

Local languages: Swahili · Arabic

Local currency: Tanzanian Schilling

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service	✓	✓	
Rent a car	✓	✓	
Taxi ordering	✓		Calls for taxi through reception.

Means of payment

Currency exchange in hotel

Accepted credit cards: Amex · MasterCard · Visa

Others

No pets allowed.

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Spa	Renova		✓	
Treatment room			✓	

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Massages			✓	
Steam bath		✓		
Relaxation pool		✓		
Gym		✓		

Sports shoes are compulsory when using the gym.

Use of the gym, relaxation pool and steam bath is restricted to guests over 18 years old.

Remarks

Use of gym, steam bath and relaxation pool is restricted to guests over 18 years old.

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
ATM		1 km		
Bank		57 km		Stone Town.
Hospital		3 km		North Valley Hospital. Private hospital.
Chemist		4 km		Nungwi.

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Food & Beverages
Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.
Main restaurant	Maisha			With terrace.	✓	✓
	Breakfast	07.30-10.30h	Buffet	Varied buffet and live cooking stations.		
	Lunch	12.30-15.00h	Buffet	Buffet with live cooking stations and assorted desserts.		
	Dinner	19.00-22.00h	Buffet	With live cooking stations, assorted desserts. Vegetarian options available.		
Asian restaurant	Yunnan				✓	✓
	Optional dinner	19.00-22.00h	Buffet			
Gourmet restaurant	Kulinarium			Located over the sea. Reservation required.	✓	
	Optional dinner	19.00-22.00h	à la carte			
Italian restaurant	Il Panzotto			Located over the sea. Reservation required.	✓	
	Optional dinner	19.00-22.00h	à la carte			

Bars

TYPE	NAME	OPENING	COMMENTS
Lobby bar	Karibu	24 hours	Open 24.00h. Snacks and drinks available during nighttime.
Lounge bar	Bongo Flava	18.00-24.00h.	With terrace.
Poolside bar with swim-up bar	Hakuna Matata**	10.30-18.00h.	**Open from 10.30-18.00h.
Snack bar/ beach bar	Rafiki	10.30-18.00h.	Open from 10.30-18.00h.
	Snacks	12.00-18.00h.	
Bar	Bahari	18.00-24.00h.	Open from 18.00-24.00h. Located over the sea.

Dress code for dinner

Appropriate attire required for dinner.

Remarks

**Access to the swim-up bar is restricted to guests over 18 years old.

Opening and meal times are subject to change.

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All Inclusive

ALL INCLUSIVE FACILITIES
All meals, snacks and local alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Snacks and drinks 24 hours a day.
In-room safe.
Free sports, activities and entertainment programme as described.
Free wellness facilities as described.
WiFi throughout the hotel.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.

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Outdoor areas

Swimming pools

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	COMMENTS
✓	Outdoor pool	379		
✓	Outdoor pool	217		
✓	Outdoor pool	116		
✓	Outdoor pool	111		With swim-up bar**.
✓	Children's pool	11		

Remarks

**Access to the swim-up bar is restricted to guests over 18 years old.

Pool area

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✓	Sun terrace		
✓	Sun loungers		
✓	Parasols		
✓	Pool towels		

Beach

Name: Nungwi

Length of beach: 750 m

Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✓	Sun loungers	✓			✓	

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Activities & Entertainment
Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	DISTANCE APPROX.	COMMENTS
✓	Gym	✓		✓		Use of gym is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym.
✓	RiuFit programme	✓		✓		Group fitness activities, daily.
✓	Beach volleyball	✓		✓		
✓	Snorkel gear	✓		✓		Available at diving Center.
✓	Kayaking	✓		✓		
✓	Stand up paddle surfing (SUP)	✓		✓		
✓	Pedaloos	✓		✓		
✓	1 scuba tryout in the pool	✓		✓		
✓	Scuba diving		✓			Diving Center is located on the beach.

Remarks

The RIU Group has no direct or indirect relationship with external services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Entertainment

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	RiuLand kids' club (4-7 & 8-12 yrs)	SEVERAL	✓		
✓	Daytime entertainment programme for adults	SEVERAL	✓		
✓	Live music, shows & RIU entertainment	SEVERAL	✓		
✓	RiuArt atelier	SEVERAL		✓	

X = Several times a week

Children

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	RiuLand kids' club (4-7 & 8-12 yrs)		✓		
✓	Children's pool		✓		

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Cots		✓		On request.
✓	High chairs		✓		

X = Several times a week

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Info for disabled guests
Adapted rooms

Adapted rooms for wheelchair user available	✓
Room category	DDLMM
Number of adapted rooms	8
Size of adapted rooms (sq m)	31
Location of adapted rooms (area/floor)	-

Remarks

All further items in this section to be confirmed later on.

Adapted rooms - Door widths

Entrance	-
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	-
Balcony/Terrace	-

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✗
Shower seat	✗
Support/grab rails in shower	✗
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✗
Washbasin accessible with wheelchair	✗
Entry height of the shower (from floor)	-
Entry height of the bathtub (from floor)	-
Height of the basin	-

Height of the toilet	-
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General hotel facilities

Lift available	X
Lift's door width	-
Lift's depth	-
Possibility to rent a wheelchair or mobility scooter	X

Accessibility of public areas in the hotel

Not all public areas are accessible for wheelchair user

Accessibility of hotels' swimming pool

At least one swimming pool accessible	X
Stairs - number of steps	-
Stairs with handrail	X
Ladder - number of steps	-
Ramp available	X
Ramp with handrail	X
Pool lift available (on request)	X
Accessible bathroom near the swimming pool (distance)	-

Additional facilities in hotel

Location of additional toilets for wheelchair user if available

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	X
Flat	X
Hillside	X
Paved sidewalks and streets	X
Flat landscape	X
Slightly rising or descending landscape	X
Paved way to the beach promenade	X
Paved way to the ocean at the beach	X
Wheelchair access to the sea	X

Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub	X
Shower	X
Roll in shower/shower accessible for wheelchair	X
Shower seat	X
Support/grab rails in the shower	X
Support/grab rails in the bathtub	X
Support/grab rails near WC	X
Enough wheelchair turning room/floor space next to the WC	X
Washbasin accessible for wheelchair	X
Walk in shower (steps or raised lip)	X
Step free shower (level entry with no raised lip or step)	X
Door widths - Entrance	-
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	-
Balcony/Terrace	-
Number of standard rooms located on the ground floor	-

Please contact hotel if more detailed information is needed.

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RIU INTERNAL CODES	NUMBER OF ROOMS	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	SEA VIEW	LATERAL SEA VIEW	BATHROOM WITH SHOWER	SPECIAL MAKE-UP MIRROR	HAIRDRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	MINIBAR	ELECTRIC KETTLE	1 BEDROOM	2 BEDROOMS	SITTING AREA	2 BEDS - SIZE: 110 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA	SOFA BED	BALCONY/TERRACE	COMMENTS
DDLB	308	Double room lateral sea view	31	✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	2 beds (110x200 cm) or 1 king size bed (180x200cm)
DGMB	93	Superior sea view	33	✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
DDMB	53	Double room sea view	32	✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Some with sofa bed instead of sofa
DDL M	8	Adapted room	31	✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
F2SB	6	Family room	52		✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	

TOTAL: 468 ROOMS ✓ Available, free of charge. ● Available, additional charge.

Features

Current : 220V

Remarks

Cleaning service:
Room cleaning 7 x per week.
Linen change every 5 days or on request.
Towel change on request.